

To file for Unemployment Benefits go to: www.FileCTUI.com

NEED MORE HELP?

If you are having trouble filing an Unemployment claim online or seeking other Unemployment assistance, you can meet 1-on-1 with a Department of Labor's Unemployment Specialist at an American Job Center. Office locations and hours in Danielson, New London, Norwich, and Willimantic are listed below.

BEFORE YOU CALL an American Job Center you must register online at: www.CTHires.com. Appointments with a DOL Unemployment

Specialist will not be scheduled unless you have a CTHires account.

The DOL TeleBenefits Line is self-service only. It can be used for filing continued claims only. The automated line is not staffed by Labor Department employees. To file an initial (new) claim or reopen a claim 24/7 go online at: www.FileCTUI.com. For your convenience, an Online Assistance Center is also available to answer many frequently asked Unemployment questions, please see the QUICK CLICK links below:

To Meet with a DOL Unemployment Specialist at American Job Center-East:

New London: Shaw's Cove Six

Walk in's only (please do not call ahead)

Assistance available first-come first-serve:

- Monday thru Friday 8:00am - 4:00pm

Danielson: 562 Westcott Road

Call & schedule an appointment: (860) 774-4077

Appointment slots available:

- Wednesdays 8:00am - 4:00pm
- Thursdays 12:30pm - 4:00pm

Norwich: 113 Salem Turnpike, Suite 200

Call & schedule an appointment: (860) 859-5777

Appointment slots available:

- Wednesdays 8:30am - 3:30pm
- Fridays 12:30pm - 3:30pm

Willimantic: 1320 Main Street, Tyler Square

Call & schedule an appointment: (860) 450-7603

Appointment slots available:

- Tuesdays 8:30am - 3:30pm
- Thursdays 12:30pm - 3:30pm

File or Reopen Your Unemployment Claim

NEW!!! - Please select this service to file a NEW CLAIM or to REOPEN an existing claim.
[.Instructions on How to File on CT Direct Benefits Site](#)
PLEASE NOTE: This service does not support Weekly/Continued Claim filing.

Manage Your Unemployment Claim and File Your Weekly Claims

Use this service for the following:

- File your Weekly/Continued Claim
- Select/Change Direct Deposit or Debit Card
- Check Status of your most recent payment
- View Payment History
- [Locked out of the above account? Click here](#)

[Claimant's Guide to Unemployment Benefits](#)

Effective October 1, 2017, the maximum weekly benefit rate (WBR) will be \$613

QUICK CLICK - Use our Online Assistance Center for help with these topics:

- [Missed filing a weekly claim](#) (one week)
- [Weekly Filing Issue](#)
- [Did not receive benefit payment](#)
- [Change your mailing address](#)
- [Report returned to work status](#)
- [Income tax withholding status change](#)
- [File an appeal online](#)
- [Request for Unemployment and Wage Information](#)
- [I want to add a dependent](#)
- [PIN reset](#)
- [Hearing forms](#)
- [Report unauthorized change](#)
- [American Job Center information](#)
- [Overpayment Assistance](#)
- [Locked out of the above account?](#)
- [I live out of Connecticut and need help filing](#)
- [1099G Request](#)

